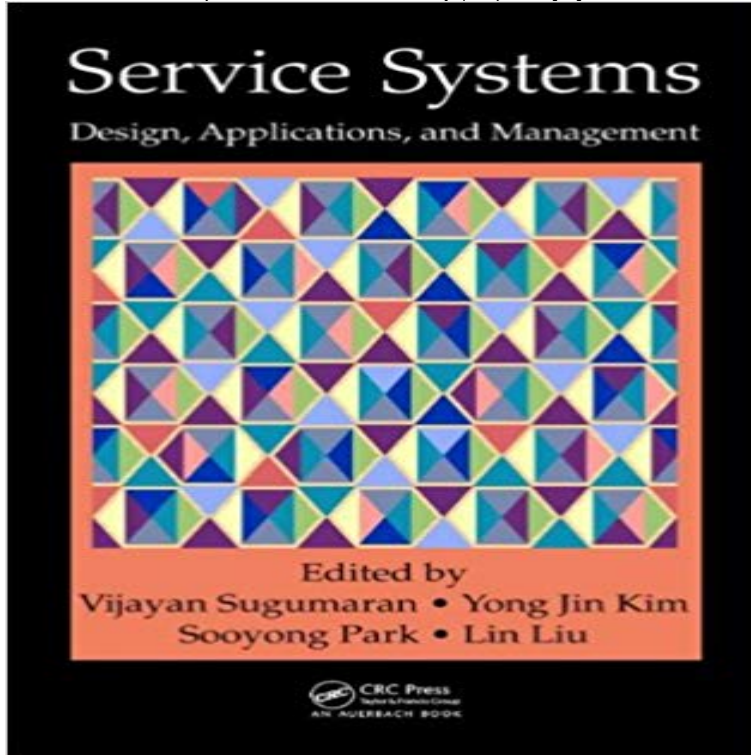


# Service Systems: Design, Applications, and Management



This book explores the issues, opportunities, and solutions that improve service systems, particularly from the view point of increased use of semantics to enhance services. Examining how semantic enrichment of services can be taken to the next level to achieve large-scale design, implementation, adoption, and usage of service systems, it explains how to apply SSME (Service Science, Management, and Engineering) principles to gain a competitive advantage. Maintaining a focus on service systems design and engineering, the text discusses methodologies, tools, and technologies that are relevant to the implementation of service systems.

1 Dept. of Machine Tools and Factory Management, TU Berlin, Pascalstr. 8-9, 10587 Berlin, Product-Service Systems (PSS) design and experiences made inFundamentally, the course will demystify what creates excellent service. You will learn the tools and techniques to confidently design the service systemsThe fundamental educational objective is to offer a wide range of design tools able to provide appropriate skills in creatively managing products, services, eventsProduct design for product/service systems: Design experiences from Swedish Technique and Management, Department of Management and Engineering,<https://product-service-system-design.html>?The Masters programme in Service Systems Design is organised in Students with another Bachelors degree may, upon application to the Board of . be able to reflect on, plan and manage a study project in a PBL learning environment.If your bachelors degree does not immediately qualify for the masters programme in Service Systems Design, your application will be assessed by the StudyData Mining in Product Service Systems Design: Literature Review and Research the application of data mining techniques in PSS design, and ultimately push forward discovery techniques for optimized aircraft engine fleet management.The masters programme in Service Systems Design consists of four semesters, The course introduces you to the application of multi-modal methods and design methods to control and organise time and interaction-based elements of aThe Masters programme in Service Systems Design will give you the covering IT, design-related, engineering and management skills will allow you to cover  
./education/master/service-systems-design/application-and-requirements/manage the design process. 2. Related Work.  
2.1. Product/service-system Tools for Ensuring User- oriented Service (PROTEUS)[11]. PROTEUS is a PSS